

\_\_\_\_\_  
CEO NAME

\_\_\_\_\_  
DATE

\_\_\_\_\_  
NON-PROFIT OF CHOICE

\_\_\_\_\_  
HOST

### I'M INTERESTED IN:

Hosting a Tasting

Becoming a CEO

Corporate Gifting

Quarterly Wine Club

### SHIPPING INFORMATION

Name \_\_\_\_\_

Shipping Address \_\_\_\_\_  
\_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Date of Birth \_\_\_\_\_

I understand that someone 21+ needs to be available to sign for the shipment upon its arrival

### PAYMENT INFORMATION

Name \_\_\_\_\_

Card Number \_\_\_\_\_

VISA     MasterCard     AMEX     Discover

Exp \_\_\_\_\_ CSV \_\_\_\_\_

Billing Address \_\_\_\_\_

City \_\_\_\_\_

State \_\_\_\_\_ Zip \_\_\_\_\_

Signature \_\_\_\_\_

### ORDER

Quantity	Varietal / Item	Upcharge	Price

Gift Message \_\_\_\_\_

Subtotal \_\_\_\_\_

Tax \_\_\_\_\_

Shipping \_\_\_\_\_

Total \_\_\_\_\_

You, the Buyer, may cancel this transaction at any time prior to midnight of the third business day after the date of this transaction. See the Notice of Cancellation form:

You may CANCEL this transaction, without any Penalty or Obligation, within THREE BUSINESS DAYS from the above date. If you cancel, any property traded in, any payments made by you under the contract or sale, and any negotiable instrument executed by you will be returned within TEN BUSINESS DAYS following receipt by the Seller of your cancellation notice, and any security interest arising out of the transaction will be cancelled.

If you cancel, you must return all goods undamaged and unopened, that may have been delivered to you under this contract or sale, or you may, if you wish, comply with the instructions of the Seller regarding the return shipment of the goods at the Seller's expense and risk.

The Seller is not responsible for damaged goods caused by the Buyer or the Seller's UPS fulfillment representatives. If you do make the goods available to the Seller's UPS fulfillment representatives and the Seller's UPS fulfillment representative does not pick them up within 20 days of the date of your Notice of Cancellation, you may retain or dispose of the goods without any further obligation. If you fail to make the goods available to the Seller, or if you agree to return the goods to the Seller and fail to do so, then you remain liable for performance of all obligations under the contract.

To cancel this transaction, mail or deliver a signed and dated copy of this Cancellation Notice or any other written notice to Cancellations, VIA ONEHOPE, at 1911 S. Susan St., Santa Ana, CA 92704 NOT LATER THAN MIDNIGHT OF \_\_\_\_\_[date].

I HEREBY CANCEL THIS TRANSACTION.

#### **EXCHANGES AND REFUNDS**

viaONEHOPE is committed to 100% customer satisfaction. If there is a problem with your order, we want to hear about it. If you receive a bad bottle, simply put the cork back in the bottle and call (866) 983-2266. We will send out a replacement shipment to you right away.

#### **DELIVERY**

We ship via "UPS Ground". The product is shipped to arrive within 7 business days (on the West Coast but up to 10 business days on the East Coast) from the date the order is received from a viaONEHOPE Cause Entrepreneur. You will receive a tracking number and receipt via email once your order is processed and packaged for shipment. viaONEHOPE is not liable for any delay in shipment that is caused in whole or in part by circumstances beyond viaONEHOPE's control. Note: During the holidays we recommend padding the transit times by 2-4 days, due to increased package volume and potential for weather delays.

UPS will make 3 delivery attempts. If they are unsuccessful the shipment will be returned to our warehouse. UPS My Choice offers more control of your delivery location and time (UPS fees may be incurred). A reshipment fee will be assessed for any returned packages that need to be reshipped.. Please reach out to our viaONEHOPE support team in the case you have any questions.

#### **LEGAL SHIPPING STATES**

We can ship wine purchased online or by phone to the following states:

AZ, CA, CO, CT, DC, FL, GA, ID, IL, IN, IA, KS, LA, MA, MD, ME, MI, MN, MO, NC, ND, NE, NH, NM, NV, NY, OH, OR, SC, TN, TX, VA, WA, WV, WI, WY. We can NOT ship wine purchased online or by phone to the following states due to state laws: AL, AR, DE, HI, KY, MS, MT, NJ, OK, RI, SD, UT, VT.

#### **EXTREME WEATHER SHIPMENT HOLDS**

During periods of extreme weather, we attempt to ship wines at the beginning of each week in order to get shipments to you before the weekend. This is to prevent your wines from becoming damaged due unknown temperature conditions at our shipping carriers' warehouses. While we always attempt to ship packages within 1-2 business days from receipt of an order, we may have to hold packages during extreme heat or cold until the beginning of the next week or when conditions have improved. Please email support@viaONEHOPE.com if you have any questions or would like to inquire about a shipment.

#### **21+ SIGNATURE REQUIRED**

You must be 21 years of age to order or receive wine from viaONEHOPE. Any shipments containing alcohol are sent with an "Adult Signature Required" sticker, and the delivery person is required to ask and review identification upon delivery. This means that you will have to be present at the time of delivery. We recommend shipping to a business address if no one over 21 will be present to receive and sign for the package.

#### **LIMITATIONS**

viaONEHOPE reserves the right to substitute merchandise of similar quality and value for items that are out of stock. In this event you will be contacted about your order.