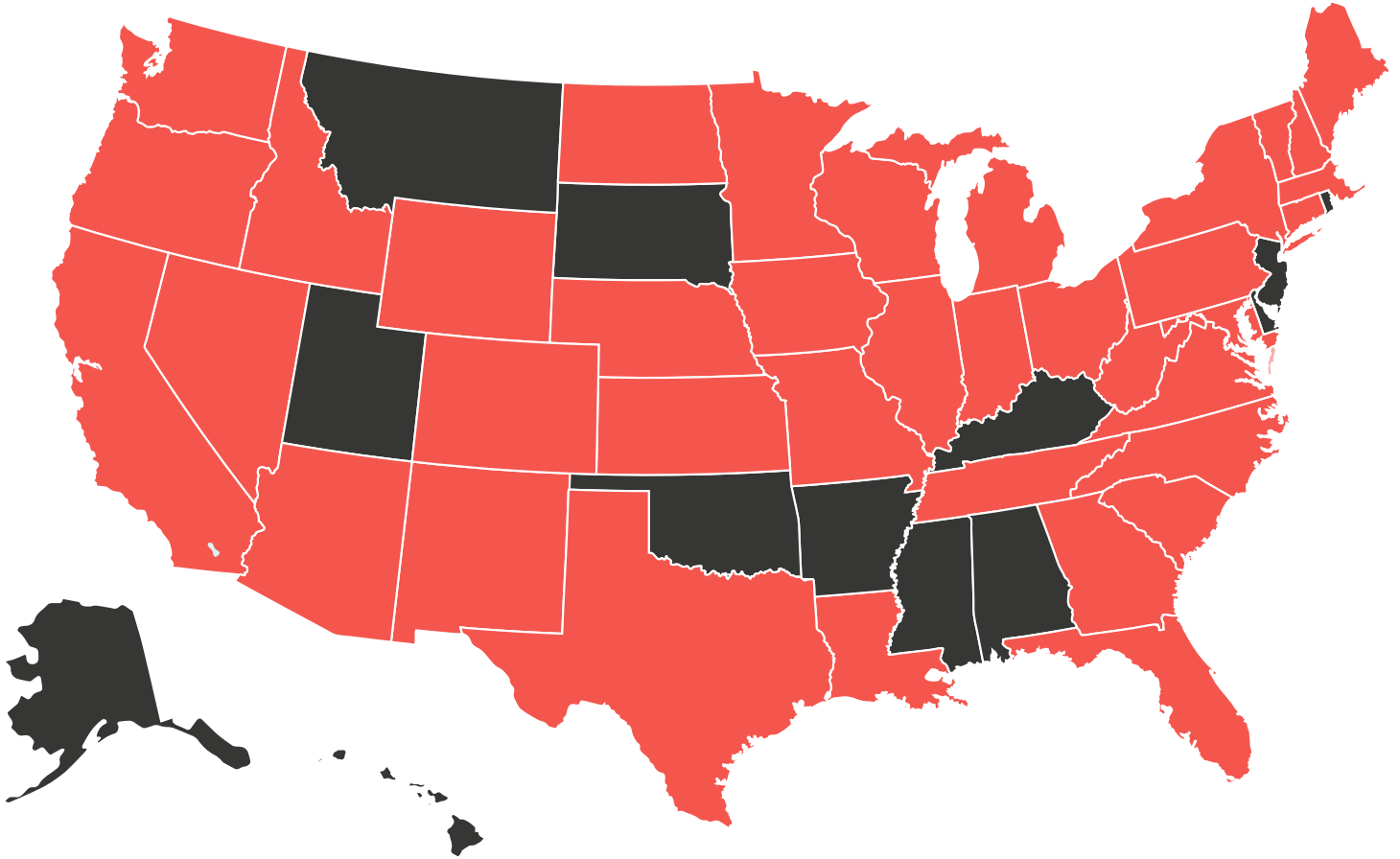


VIAONEHOPE

# Shipping Information



NATIONWIDE

**\$20**

FLAT RATE SHIPPING

AZ, CA, CO, CT, DC, GA, FL, IA, ID, IL, IN, KS, LA, MA,  
ME, MD, MI, MN, MO, NE, NC, ND, NH, NM, NV, NY, OH,  
OR, PA, SC, TN, TX, WA, WI, WV, WY, VA, VT

WE CANNOT  
SHIP TO:

AK, AL, AR, DE, HI, KY,  
MS, MT, NJ, OK, RI,  
SD, UT

*viaONEHOPE CEO Opportunity is available in the same states where shipping is allowed*

# Shipping Costs by Quantity

Shipping charges below are the same nationwide. All costs are based on the quantities included in each package (i.e. 1-5 bottles, merchandise, etc.).

BOTTLE QTY	COST (\$)
Business Supplies + Lightweight Products	\$5
1-3	\$9
4-5	\$12
6-12	\$20
13-17	\$30
18-24	\$40

**GIFT SET FLAT RATE SHIPPING // \$9.99**

## Maximum Case Shipments

Below is a list of state-regulated maximum case volumes that may be shipped to one address per year.

STATE	MAX CASE QTY	STATE	MAX CASE QTY
CA	Unlimited	OR	24
CO	Unlimited	SC	24
FL	Unlimited	VA	24
IA	Unlimited	WV	24
ID	Unlimited	WY	24
MD	Unlimited	DC	12
MI	Unlimited	GA	12
ND	Unlimited	IL	12
TX	Unlimited	KS	12
WA	Unlimited	LA	12
NV	200	MA	12
NY	36	ME	12
CT	24	NE	12
IN	24	NH	12
MO	24	TN	12
NC	24	WI	12
NM	24	VT	12
OH	24		



## Safe Summer Shipping Process

*This seasonal process ensures that your wine arrives as pristine as when it leaves our facilities. Here's how it works:*

After an order is placed, our Delivery Success team will determine if it will ship to an area impacted by the heat (areas with temperatures above 95 degrees). If you live in an impacted area, they will reach out to you via email the day after you place your order with two shipping options for you to choose from.

These options are:

- 1.** In case of temporary heat wave, we can hold your order until temperature cools
- 2.** In the case of persistent heat, we can ship your order directly to a UPS store in your area through UPS MyChoice

If you decide neither of these options are considered necessary, we will ship out your orders according to our standard shipping schedules, and we will do our best to communicate the status of your order until it reaches you.

While three delivery attempts are made on every order that ships, we know that under extreme temperatures if your package is not delivered at the first attempt the likelihood of temperature damage increases. We'll send you emails and texts to let you know when your order will arrive.